

# ABOUT OUR AGENCY

Child and Family Services of Western Manitoba is a private, non-profit, community-based charitable Agency, led by a community-elected and community-represented Board of Directors.

The goals of our Agency are to:



Strengthen and support families



Protect children from neglect, abuse, violence, and exploitation



Ensure children in our care are nurtured and supported in ways that promote their well-being



Work in partnership with the community



The health and wellbeing of children and families in Western Manitoba will continue to drive our Agency's commitment to improve the services we deliver

We accomplish these goals by offering family strengthening programs and preventative resources to Westman communities.

# FOR MORE INFORMATION:

## Main Office

800 McTavish Avenue, Brandon MB R7A 7L4  
204-726-6030 or toll free 1-800-483-8980  
[info@cfswestern.mb.ca](mailto:info@cfswestern.mb.ca)  
[www.cfswestern.mb.ca](http://www.cfswestern.mb.ca)

*General office hours are Mondays through Fridays, 8:30am to 4:30pm. Emergency services are available 24-7 through the toll free number listed below.*

## Rural Connections

Rural Intake	204-726-6030
Birtle, Hamiota, Russell	204-821-8094
Boissevain, Deloraine, Minto	431-255-0116
Carberry, Glenboro	204-834-2181
Killarney	204-523-5210
Melita, Reston	431-727-0354
Minnedosa, Erickson	204-867-2219
Neepawa and Area	204-476-7057
Rivers, Rapid City	431-270-0147
Shilo and Area	204-726-6056 or 6030
Souris, Wawanessa, Oak Lake	204-441-7388
Virden and Area	204-748-4249

## Elsbeth Reid Family Resource Centre

255 - 9th Street, Brandon MB R7A 6X1  
204-726-6280  
[frc@cfswestern.mb.ca](mailto:frc@cfswestern.mb.ca)

**Family and Community Development Centre**  
Unit 4, 613 - 10th Street, Brandon MB R7A 4G6  
204-726-7033

## Community Education

For information on services or community presentations, contact:  
[commed@cfswestern.mb.ca](mailto:commed@cfswestern.mb.ca)



CHILD AND FAMILY SERVICES  
OF WESTERN MANITOBA



# ABOUT US

## Why We Exist

Overwhelming evidence suggests that the best way to protect children is through strengthening and supporting the family's ability to meet their children's needs. This includes investing in children, families and communities by offering early childhood development programs and healthy parenting education.

Our programs and services provide support, knowledge and a variety of techniques and skills to enhance the most important job parents have of raising their children.

Our work would not be possible without the financial support from private, public, community, and organizational donations.

## Where We Are

We serve an area of about 12,000 square miles in southwestern Manitoba, reaching a population of approximately 180,000. Our main office, Resource Centre, Family and Community Development Centre, Preschool, Day Care, and group homes are all located in Brandon. We also have social workers in 12 different rural communities and their surrounding areas.

We partner with city and rural school divisions and community organizations all across southwestern Manitoba. We also take parenting programs, awareness sessions, and education presentations on the road to Westman communities.

## What We Do

Under The Child and Family Services Act of Manitoba, our Agency is mandated to provide protection and preventative services to Westman children seen to be at risk of neglect and abuse. To help minimize this risk, we also offer Westman families a broad continuum of care and support services including:

- family strengthening & life skills programs,
- parenting courses & workshops
- parent/child home programs,
- counselling services,
- in-home family support,
- abuse treatment programs,
- adoption, foster, & residential group care,
- single expectant parent services, &
- volunteer opportunities

Many family strengthening programs are easily accessible to all community members through our Elspeth Reid Family Resource Centre. We also operate a daycare centre, a preschool enrichment program, 3 group homes, and a family and community development centre.

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## Designated Intake Agency

We are also the Designated Intake Agency (DIA) that provides intake and assessment services on behalf of four child welfare Authorities in the Westman region.

